

H22V Walk-Up, H22VL Lobby ATM Maintenance Instructions

1. Supplementing consumables

Check to see whether the consumables of the ATM are sufficient.

You must supplement printing papers, ribbons and other consumables as required, and the frequency of these operations depends on the use of the ATM.

2. Cleaning

Since dust and dirt will be attached to the exterior panel and the inside of the cabinet after long term use of the ATM, it is necessary to regularly clean the equipment. The cleaning frequency depends on the environment for placing the ATM and the service conditions.

2.1. Cleaning the exterior panel and inside of the cabinet

- 1) Cleaning tools
 - Clean water or warm water
 - Lint-free cloth
- 2) Cleaning method

Clean the surface of the exterior panel and inside of the cabinet with lint-free cloth dipped by appropriate amount of clean water or warm water, and then wipe the surface with dry lint-free cloth.

Notes:

- Do not use detergent and alcohol to clean the equipment.
- Be careful when cleaning to avoid the water from dropping into the panel or the module.
- Do not use any scrubbing steel wire, blade, or other similar tools to damage the surface.
- Do not clean the keyboard damaged by paint, and replace the damaged keyboard if any.

2.2. Cleaning the magnetic head of the card reader

- 1) Cleaning tool
 - Magnetic card reader cleaning card
- 2) Cleaning steps:
 - Drop some cleaning solution on the cleaning card. When the screen displays “Please insert the card” in the service mode:
 - Insert the cleaning card.
 - Wait for the card to be ejected;

- Repeat the first 2 steps for 10 times.

Note: In the process, if the prompt “Sorry, invalid card” appears, it can be neglected.

3. Storage of printer media

To obtain the optimal printing result, please store the backup paper supplies and ribbon box at a cool, dry and dustless place. Before using these articles, please keep them in the original package.