

ATM INSIGHTS

Windows 10 and your ATMs: start planning now



Keys to a successful implementation

- evaluation of your existing ATM fleet
- testing
- compliance vetting
- systems and software considerations
- budget planning
- 12-15 month timeline

It seems as though it was yesterday when financial institutions had to upgrade their ATM operating systems from Windows XP to Windows 7. Come January 14, 2020, support for Windows 7 ends and FIs will need to convert to Windows 10. While 2020 may sound far away, financial institutions are starting the planning now. Why? Because running an unsupported operating system is risky business.

What's better about Windows 10?

A key advantage of Windows 10 is its security features. Designed to be the first line of defense in detecting and preventing cyber attacks, Windows 10 provides:

- increased security for protection against malware and other forms of cyber attack
- value-added software features that improve the consumer experience and keep pace with advances in technology

What's involved in migrating?

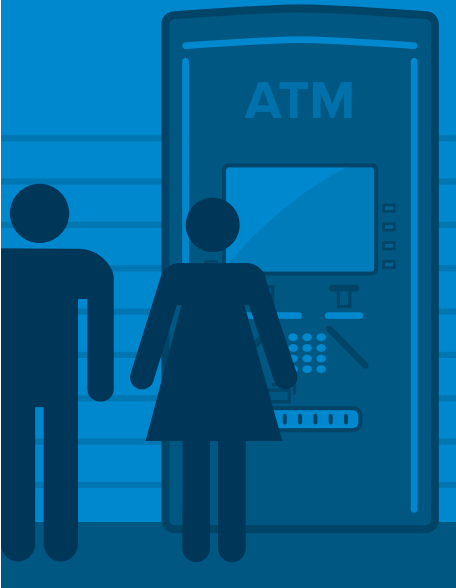
Migrating to Windows 10 may not be a standard upgrade and you will want to begin as soon as possible. As recommended by ATMIA, a successful implementation includes an evaluation of your existing ATM fleet, testing, compliance vetting, systems and software considerations to make sure nothing falls through the cracks. From the planning phase to roll out, it is an estimated 12-15 months. The process includes obtaining budget approval, being placed in queue for the upgrade with your ATM provider and determining whether your fleet requires only a software upgrade, processor and software upgrade or a complete system replacement.

Allowing for a 12-15 month timeline helps an FI secure the necessary budget required to support an initiative like this. The last time the industry faced an operating system upgrade, too many FIs waited too long, resulting in additional risks and frustrations.

Compatible and cost-effective ATMs

Cummins Allison ATMs already support Windows 10. In fact, we've been shipping Windows 10 capable machines since 2015. From free-standing lobby unit to drive-up and from cash dispense to automated deposit, we have the ATMs you need at a price you can afford. Once you begin the planning process, you may find that a switch to a new Cummins Allison machine will cost less than an upgrade and you'll have a new unit.

ATM Insights is a publication that presents timely reports on new ATM technologies and capabilities, and on progressive thinking and new developments in the financial industry.



Make sure your ATMs are ready. Let us help

The time is now to begin planning the migration to Windows 10. Let us help you start the process. Contact your local sales representative at cumminsallison.com/atm or call **800-786-5528**.



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Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. We also offer a complete line of full-function automated teller machines (ATMs). Our leadership in technology and product innovation spans more than 125 years. Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers would recommend our products and services.

The company has received more than 375 patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, wholly-owned subsidiaries in Canada, the United Kingdom, Germany, France, Ireland and Australia and is represented in more than 70 countries around the world.